

111 年專門職業及技術人員普通考試導遊人員、領隊人員考試試題

代號：4201
頁次：6-1

等 別：普通考試

類 科：外語導遊人員（英語）

科 目：外國語（英語）

考試時間：1 小時 20 分

座號：_____

※注意：(一)本試題為單一選擇題，請選出一個正確或最適當的答案，複選作答者，該題不予計分。

(二)本科目共 80 題，每題 1.25 分，須用 2B 鉛筆在試卡上依題號清楚劃記，於本試題上作答者，不予計分。

(三)禁止使用電子計算器。

- 1 It was so obvious that he was just trying to butter _____ his boss in order to get a raise.
(A) at (B) on (C) over (D) up
- 2 I went to the amusement park last week and had a _____.
(A) blast (B) bless (C) boost (D) boast
- 3 Buying a second-hand car may save you some money, but make sure you don't buy a (an) _____.
(A) apple (B) banana (C) lemon (D) melon
- 4 Jimmy learns everything so fast! He is indeed a smart _____.
(A) cake (B) cookie (C) cracker (D) muffin
- 5 What do we call someone who refrains from consuming meat, eggs, dairy products, and any other animal-derived substances?
(A) vegetarian (B) vegan (C) carnivore (D) flexitarian
- 6 If your flight has been canceled by the airline, you are _____ to a refund that only applies to services you have not received.
(A) conferred (B) enabled (C) entitled (D) empowered
- 7 The amount of alcohol passengers are allowed to carry onto a plane _____ from country to country.
(A) manipulates (B) perpetuates (C) quarries (D) varies
- 8 Please pay close attention to the safety instructions even if you are a _____ flyer.
(A) consequent (B) frequent (C) sequent (D) subsequent
- 9 Federal law prohibits _____ any smoke detector installed in any airplane lavatory.
(A) disable (B) to disable (C) disabling (D) disabled
- 10 Customs Duty is a tax _____ on imports and exports of goods in accordance with the Customs Import Tariff.
(A) alleviated (B) imposed (C) mitigated (D) relieved
- 11 A: May I have your passport and customs _____ form, please?
B: Sure, here you are.
(A) declaration (B) denunciation (C) implication (D) refutation
- 12 You can get to Baggage _____ by going down the escalator and following the signs.
(A) Acclaim (B) Claim (C) Exclaim (D) Proclaim
- 13 The last thing you want on a vacation is to find out _____ fees that you must pay.
(A) hiding (B) hid (C) hidden (D) hides
- 14 _____ is the exploration of food as the purpose and destination.
(A) Agritourism (B) Culinary tourism (C) Geotourism (D) Nautical tourism
- 15 Tourism is vital to the economy of a country; as a result, the National Tourism Authorities always try to promote its national _____ image.
(A) brand (B) flag (C) mark (D) stigma

- 16 Customers are very much in the _____ seat today given all the options for choosing what's in their favor on the internet.
(A) captain's (B) driver's (C) passenger's (D) rider's
- 17 Many committee members actually _____ suspicions about his intention to resign.
(A) embrace (B) eject (C) harbor (D) deceive
- 18 It is hard to come to any conclusion given the _____ knowledge we have at this stage.
(A) concrete (B) delicate (C) rudimentary (D) thorough
- 19 Identifying the problem is the first step to help us make an _____ decision.
(A) abreast (B) informed (C) enforced (D) erudite
- 20 Shopping has _____ into an essential factor for many tourists when choosing a travel destination.
(A) converted (B) extroverted (C) inverted (D) reverted
- 21 Many tourists can easily fall _____ to the pickpockets in some crowded tourist spots.
(A) bait (B) prey (C) decoy (D) trap
- 22 When you discipline your staff, try not to make them feel they are being told _____.
(A) in (B) on (C) off (D) out
- 23 _____ tourism is an umbrella term which refers to a specific tourism product tailored to the needs of a particular audience.
(A) Mass (B) Religious (C) Niche (D) Top-notch
- 24 Many people suffer from _____ and therefore never switch off their cellphones.
(A) acrophobia (B) claustrophobia (C) nomophobia (D) xenophobia
- 25 He was so mad at the salesclerk's attitude but tried very hard not to make a(an) _____ in public.
(A) act (B) blow (C) mark (D) scene
- 26 The Formosan black bear is a species _____ to Taiwan and currently listed as "endangered" under Taiwan's Wildlife Conservation Act.
(A) alien (B) extrinsic (C) indigenous (D) invasive
- 27 The annual Dajia Matsu Pilgrimage procession went off without a _____ this year!
(A) ditch (B) hitch (C) snitch (D) stitch
- 28 In order to enhance our service, we need to be _____ against the leading hotels with a reputation for high quality.
(A) benchmarked (B) embarked (C) postmarked (D) trademarked
- 29 Those who gave valedictory speeches paid their _____ to one of the most iconic figures in the history of contemporary music.
(A) attribute (B) credit (C) debt (D) tribute
- 30 Given her angelic voice, there is no doubt that singing is her _____.
(A) defect (B) forte (C) track (D) weakness
- 31 Okinawa is quite a popular vacation destination because of its _____ to Taiwan.
(A) anonymity (B) longevity (C) proximity (D) sublimity
- 32 You should contact the nearest embassy or _____ for assistance if your passport is lost or stolen while traveling abroad.
(A) conventions (B) consulate (C) headquarters (D) heritage
- 33 Our last holiday was a five-day trip to Bali. We enjoyed _____ weather during our vacation on the tropical island.
(A) literary (B) heavenly (C) jumpy (D) elementary

- 34 In Taiwan, people _____ tap water first before drinking it; however, in Japan, people don't have to.
(A) bump (B) solve (C) boil (D) drop
- 35 People from Australia, where the air is usually dry, have a tough time getting used to the _____ weather in Taiwan.
(A) humid (B) arid (C) bare (D) crispy
- 36 National parks can _____ the important function of preservation of the natural environment.
(A) huddle (B) fulfill (C) distract (D) vanish
- 37 No one knows how to operate this airport e-Gate Enrollment system because the instruction is rather _____.
(A) complicated (B) aboriginal (C) amateur (D) hilarious
- 38 Our plane will take off in twenty minutes, so we'd better _____ to the departure gate.
(A) hurry (B) notice (C) pause (D) check
- 39 Before going abroad, make sure that your passport must be _____ for another six months before you depart for international travel.
(A) related (B) plain (C) insulting (D) valid
- 40 Please empty _____ your pocket. Put your bag, phone and other electronic devices, belt or metal objects on the tray.
(A) up (B) in (C) out (D) for
- 41 Don't bring too much _____ if you want to travel light.
(A) percent (B) luggage (C) cloak (D) server
- 42 I feel terribly _____. Please give me an aspirin for airsickness.
(A) refreshing (B) scrambled (C) reasonable (D) uncomfortable
- 43 Do you feel like _____ a cup of hot tea?
(A) had (B) having (C) to have (D) have
- 44 Would you like another _____ of bread?
(A) craving (B) setting (C) serving (D) carving
- 45 Did Alex's flight to Taipei _____ on time?
(A) depart (B) insert (C) oppose (D) strike
- 46 You have a superior room _____ for three nights.
(A) reserve (B) reserves (C) reserving (D) reserved
- 47 I'd like to leave early tomorrow morning. Can I _____ my bill now?
(A) settle (B) remove (C) reserve (D) seat
- 48 Were those eggs fried or _____?
(A) poached (B) packed (C) teased (D) tingled
- 49 The museum of nature science's _____ exhibits provides children with a hands-on experience and immediate feedback.
(A) flat (B) vocal (C) skeptical (D) interactive
- 50 Alex has such a strong _____ for art that he spends most of his spare time in museums and galleries.
(A) calculation (B) anxiety (C) temper (D) passion
- 51 Mary's pictures look all the same because she always adopts the same _____ for the camera.
(A) awe (B) etiquette (C) posture (D) employment
- 52 Would you be willing to help Karen _____ information about our new product in this catalog?
(A) found (B) finding (C) have found (D) find

- 53 I didn't think the price was too high at all; in fact, it seemed quite _____.
(A) fascinated (B) reasonable (C) demanding (D) eloquent
- 54 Jane _____ an international collect call to her friend yesterday.
(A) made (B) hung (C) printed (D) sent
- 55 You can make big _____ with your credit card. That way, you don't have to carry large amounts of cash.
(A) assets (B) purchases (C) moments (D) options
- 56 If you are trapped in an elevator, _____ as much energy as you can and call 9-1-1 with your cell phone if you have service.
(A) undo (B) abandon (C) spare (D) pilfer
- 57 Please remove your driver's _____ from your wallet and hand me your ID.
(A) license (B) quill (C) method (D) garage
- 58 A: Is it OK if we sit by the window?
B: _____
(A) Sure, I'll help you move over there. (B) I'll give you a cup of water.
(C) Yes, that's right. (D) I am sorry. But we have a two-hour limit.
- 59 A: I'm thirsty. Can I have a glass of water?
B: _____
(A) Yes, we'll be closed at 10:00 p.m. (B) Yes, I'll give it to you right away.
(C) No, I'm afraid we are full at the moment. (D) No, it's too cold here.
- 60 Could you help me _____ an arrangement?
(A) do (B) ticket (C) encase (D) make
- 61 Don't drink the cola in the refrigerator in the hotel, _____ you will be charged for the drink.
(A) when (B) or (C) but (D) yet
- 62 _____ a map with you in case you get lost.
(A) Enter (B) Take (C) Stay (D) Raise
- 63 It is raining cats and dogs outside, because there is a typhoon _____ Taiwan now.
(A) hanging (B) putting (C) hitting (D) giving
- 64 When Lisa _____ about the slow service, the manager apologized.
(A) complained (B) amused (C) bored (D) laughed
- 65 Tony is a _____ tour guide. He brings a destination to life with his passion, storytelling and wit.
(A) first-hand (B) cut-rate (C) convertible (D) first-rate
- 66 A: Can I pick up the car at the airport?
B: _____
(A) Yes. Make sure you go as fast as you can.
(B) No, but we can arrange for transportation to our lot.
(C) Actually, I'm still not done.
(D) The price depends on the kind of car you rent.
- 67 I couldn't return this item because I had lost the _____.
(A) toll (B) period (C) receipt (D) gate
- 68 _____ one do you like, orange, apple or banana?
(A) Where (B) How (C) What (D) Which
- 69 A: _____ is the taxi stand nearby?
B: It's just one mile away. You can walk there if you want.
(A) How old (B) How far (C) How tall (D) How much
- 70 Taiwan is famous _____ its rich fruit supply.
(A) for (B) on (C) at (D) in

In recent decades, we have seen the cumulative effects and significant impacts generated by tourism in economic, environmental, and social-cultural aspects. Unfortunately, there is a tendency to believe that the economic impacts are often put forward in a positive light, the environmental impacts seen as negative, and the social-cultural impacts sometimes misunderstood or ignored. In fact, there can be both positive and negative impacts.

To begin with, it is evident that tourism industry has the power to improve and **vitalize** local economies. Such effects include improved tax revenue and personal income, increased standards of living, improvement in local **infrastructures**, and more employment opportunities. However, let's not be naïve about the downside of it, including the seasonal and low-paying jobs and the fact that most profits go to the multinational and internationally-owned corporations. Secondly, tourism does help with the protection and conservation of natural environment. Nevertheless, there are also issues such as increase in water and energy consumption, excessive pollution, and disruption of wildlife behavior. Finally, tourism allows for cross-cultural interaction which leads to further understanding and appreciation as well as tolerance of cultural differences. For example, the inclusion of LGBT travel, investment in arts and culture, celebration of Indigenous peoples, and community pride. Nonetheless, it also brings the change or loss of indigenous identity and values, culture clashes, and ethical issues (such as an increase in sex tourism or the exploitation of child workers).

In a nutshell, tourism is always a double-edged sword. While reaping the benefits, we should raise our awareness and take actions to cope with the several negative impacts of tourism.

- 71 What is NOT true about the impacts of tourism in the first paragraph?
- (A) Tourism does not always boost economic growth.
 - (B) All environmental impacts are detrimental.
 - (C) There is misunderstanding about the social-cultural impacts.
 - (D) Tourism actually brings both positive and negative impacts.
- 72 Which of the following words does NOT mean “**vitalize**”?
- (A) aggravate (B) energize (C) invigorate (D) stimulate
- 73 Which of the following statements is NOT true about the **infrastructures** in line three of paragraph two?
- (A) It refers to the basic physical and organizational structures and facilities.
 - (B) It can include buildings, roads, power supplies, transportation systems, and so on.
 - (C) Communication networks are not included in infrastructures.
 - (D) Infrastructures can be beneficial to both locals and tourists.
- 74 What might NOT be considered as a positive social-cultural impact of tourism?
- (A) The inclusion of LGBT tourism.
 - (B) More cultural festival activities of indigenous peoples.
 - (C) A growing sense of pride in one's own heritage.
 - (D) Increased job opportunities for locals, both adults and children alike.
- 75 Which of the following statements is FALSE according to the author?
- (A) Tourism, which only comes with positive impacts, is not a double-edged sword.
 - (B) Culture clashes refer to the integration among different cultures.
 - (C) Wildlife behaviors can be disrupted as a result of negative impacts of tourism.
 - (D) Actions should be taken to avoid the deprivation of under-aged workers.

“There isn’t a train I wouldn’t take, no matter where it’s going.” The poet who wrote these words knew the joy and excitement of train rides. Train travels grant passengers access to sights that are often missed when traveling by plane or car.

On the Blue Train, tourists can experience the wild beauty of the South African landscape in comfort. During the 27-hour trip, passengers view vineyards, sunflower farms and the ostrich-filled Karoo Desert. Off-train excursions include a stop in Kimberley, a historical diamond-rush town.

The journey over the roof of Norway on the Bergen Line connects Bergen and Oslo. This 300-mile line is northern Europe’s highest railroad. The seven-hour trip gives tourists breathtaking views of snow-capped mountains, glaciers and fjords. Passengers can get off at ski resorts or charming mountain villages along the route.

Take the Kuranda Scenic Railway if you want to see tropical forests. In Australia’s Barron Gorge National Park, you’ll travel through unspoiled rainforest and past spectacular waterfalls on an amazing journey. When you get at Kuranda, the journey doesn’t end there. The Koala Gardens, the Australian Butterfly Sanctuary, and BirdWorld Kuranda are among the many attractions in this picturesque village.

One of the world’s highest railway trips takes you to Machu Picchu, the ruins of an ancient city located in the Andes Mountains of South America. Your journey will begin at the city of Cuzco. You’ll take local PeruRail trains to the “Lost City of the Incas” from there. Your ride will be bumpy, but it will offer unforgettable views of thick jungle and spectacular peaks.

- 76 According to the article, from the Blue Train, what kind of fruit can you see?
- (A) Grapes (B) Bananas
(C) Litchi (D) Mangos
- 77 According to the article, in which community can you see lots of wildlife?
- (A) Kimberley (B) Oslo
(C) Kuranda (D) Cuzco
- 78 Which trip will probably be less comfortable than the other three?
- (A) The trip on the Blue Train. (B) The trip on the Bergen Line.
(C) The trip on the Kuranda Scenic Railway. (D) The trip on PeruRail.
- 79 Which railway can probably offer opportunities to enjoy winter views and sports?
- (A) The Blue Train (B) The Bergen Line
(C) The Kuranda Scenic Railway (D) The local PeruRail trains
- 80 In which magazine would you most likely find this article?
- (A) People (B) Adventures Abroad
(C) Sport (D) World Movie Magazine